

## **Company Quality Policy Statement**

Pacific Communications – A Division of Hills Limited is committed to providing a quality product and service to our customer's every time.

In order to accomplish this aim, we have implemented a Quality Management System conforming to the requirements of ISO 9001:2015.

It is our objective to provide quality CCTV products and solutions at competitive prices, with excellent after sales service, delivery of product on a timely basis and the provision of unequalled expertise and advice to all levels of customers.

Our customers are a vital constituency. At all times we strive to find better solutions to their needs and translate these into products and services of high quality and value.

We attach a high value to people and believe that they are the most important long term asset of our company. Our Quality Management System is communicated to all employees both during induction and on an ongoing basis as changes and improvements are made. It is our edict to grow the business and this is achieved by the dedication and commitment of all employees.

We are committed to the continual improvement of our system to ensure it remains effective and provides value to the Company, our employees and our customers.

This policy is reviewed at least annually as part of our Management Review process.

***Chris Jacka***  
**CFO**